

PERSPECTIVE	COMPONENT		WEIGHT	Rating System	2020 TARGETS	3rd Quarter Targets	3rd Quarter Accomplishments	
	Objective/Measure	Formula						
CUSTOMER	SO 1	Enhance customer/stakeholders satisfaction in line with the mandates of TransCo						
	SM 1	Percentage of satisfied customers	$\frac{\text{No. of Satisfied Respondents}}{\text{Total No. of Respondents}}$	10.00%	Actual/ Target 0% = if less than 80%	90% Satisfied Customers	Target set at year end	UNDERTAKEN MEASURES FOR THE 2020 CSS ¹: (1) Telephone interview to be used in lieu of face-to-face; (2) Number of target CSS respondents increased in view of exclusion of distribution utilities; (3) BAC Resolution issued on engagement of DAP as 3rd party service provider; (4) MoA with DAP being finalized; (5) Proposal for exclusion of NGCP as respondent in the CSS
	SO 2	Ensure continuous supply of electricity						
	SM 2	System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function)	$SA = \frac{\text{The sum for all circuit hours available}}{(\text{Number of circuits}) \times (\text{Number of hours in period})}$	5.00%	Actual/ Target	Luzon: 99.19% Visayas: 99.52% Mindanao: 99.53% (pending 4th regulatory reset)	Luzon: 99.19% Visayas: 99.52% Mindanao: 99.53%	Awaiting the Concessionaire's submission to the ERC
	SM 3	System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-minutes) of a single delivery point or a system)	Ratio of the unserved energy to the system peak load: $SISI = \frac{[\text{MW lost} \times \text{duration}(\text{min})]}{\text{System Peak Load (MW)}} \times 100\%$	5.00%	Actual/ Target	Luzon: 17.96 min Visayas: 121.83 min Mindanao: 30.74 min (pending 4th regulatory reset)	Luzon: 17.96 min Visayas: 121.83 min Mindanao: 30.74 min	Awaiting the Concessionaire's submission to the ERC
	SO 3	Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities						
SM 4	No. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	$\Sigma \text{ No. of ROW Claims/cases approved for settlement}$ $\Sigma \text{ No. of Expropriation Cases Initiated}$	8.00%	Actual/ Target Actual/ Target	243 ²	73	Jan-Jun = 30 July-Sept = 11 TOTAL = 43/122 (35.25%)	
SO 4	Ensure NGCP's implementation of corrective actions based from the findings by TransCo thereby contributing to the continuous and reliable supply of							

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C U S T O M E R	SM 5	Percentage of major findings/observations corrected	Σ No. of major findings/observations corrected over total agreed major observations for correction	5.00%	Actual/ Target	81%	61%	73.74%
	SM 6	Percentage of minor findings/observations corrected	Σ No. of minor findings/observations corrected over total agreed minor observations for correction	5.00%	Actual/ Target	83%	62%	64.22%
			Sub-total	38.00%				
	SO 5 Ensure TransCo's operational viability							
F I N A N C I A L	SM 7	Reduction of Construction Work In Progress (CWIP) presented under Comprehensive Income (Loss) Account	Actual Amount of CWIP reduced and/or submitted for writeoff/Target amount	5.00%	Actual/ Target	3.10 Billion	Target set at year end	Adjusted dormant CWIP under Comprehensive Income (Loss) account by PhP 1.65B as of September 30, 2020
	SM 8	Cost Efficiency - TransCo	Controllable OPEX/ Revenues	8.00%	Actual/ Target	0.0516 for every P1 revenue generated	Target set at year end	0.03480 for 1st sem 2020 3rd qtr 2020 cost efficiency not yet available. Financial reports as of 30 Sept. 2020 are still being prepared and finalized.
	SM 9	Collection of Revenues for ROW Related Capex	Actual amount collected/Target amount	5.00% ³	Actual/ Target	PhP358-M	Target set at year end	Still at PhP 95.93 Mn

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	SM 10	Number of Monitoring Reports on Estimated Recovery Payment	Total number of Monitoring Reports on Estimated Recovery Payment	3.00%	Actual/ Target	4 Monitoring Reports	1 Monitoring Report	Status report as of 30 June 2020 submitted to the Board thru memo dated 28 August 2020
			Sub-total	21.00%				
	SO 6	Enhance performance on mandated roles and responsibilities						
INTERNAL PROCESSES	SM 11	Collection Efficiency (FIT-All)	Fit-All Fund Collection over Total Fit-All Fund Receivables	4.00%	Actual/ Target	94%⁴	89.73%	81.15%
	SM 12	TRFLAT Annual Report submitted to DOE, ERC and NGCP	Annual Report submitted to DOE, ERC and NGCP	5.00%	Pass or Fail	1 Annual Report	1 TRFLAT meeting	1 TRFLAT meeting conducted on 26 August 2020
	SM 13	Percentage of NGCP projects reviewed (technical review/assessment) forty-six (46) days	Projects reviewed and acted upon within 46 days from publication date Projects filed by NGCP	5.00%	Actual/ Target	100% within 46 working days	100% within 46 days	100% 2 out of 2 Projects Reviewed within 39 working days
	SM 14	Number of Final Inspection Reports transmitted to NGCP within 13 working days	No. of inspection reports transmitted to NGCP within 13 working days/Total No. of Inspection Reports x 100%	7.00%	Actual/ Target	100% within 13 working days (80/80)	100% (66 of 66)	95.45% (63 of 66) (13 out of 16 rescheduled inspections were conducted as of September 2020)

**NATIONAL TRANSMISSION CORPORATION
PERFORMANCE SCORECARD - for the year 2020**

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	Objective/Measure	Formula						
S E S	SM 15	No. of ROW Claims Validated	Σ Actual number of ROW claims validated	8.00%	Actual/ Target	345⁵	104	Jan-Jun = 71 July-Sept = 58 TOTAL = 129 / 173 (74.57%)
	SO 7	Divest remaining sub-transmission assets (STAs) to qualified distribution						
	SM 16	Signed Joint Applications	Σ No. of Joint Applications Filed with ERC	2.00%	Actual/ Target	2 Joint Application Filings	Target set at year end	1) Signed contract with PENELCO 2) Contract with LUELCO to be signed within October 2020.
		Sub-total	31.00%					
L E A R N I N G T H A N D	SO 8	Comprehensively link individual performance to the goals of the organization.						
	SM 17	Percentage of employees with required competencies met	No. of Employees with required competencies met/ Total No. of Employees	5.00%	Actual/Target	35% of filled-up positions (35% of 291 = 101)	Target set at yearend	Conducted 28 Trainings (5 for Leadership, 16 Technical and 7 for Core Competencies)
	SM 18	Compliance to Quality Standards	ISO 9001 Certificate Awarded	5.00%	Pass or Fail	Pass Surveillance Audit	Pass Surveillance Audit	Preparations being done for the Surveillance Audit on 23 October 2020
		Sub-total	10.00%					
		RATING	100%					

Footnotes

¹ Pursuant to the Notice to All GCG Stakeholders dated 14 August 2020 on the Additional Guidelines in the Conduct of the CSS for 2020 in the GOCC Sector

² SM 4: Target requested to be reduced to 122

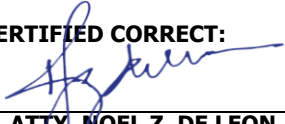
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³ SM 9: Measure proposed for deletion

⁴ SM 11: Target requested to be reduced to 85.00%

⁵ SM 15: Target requested to be reduced to173

CERTIFIED CORRECT:



ATTY. NOEL Z. DE LEON
 CHAIRPERSON, PERFORMANCE
 SCORECARD MANAGEMENT
 TEAM and
 VICE PRESIDENT, ROWLG

28-Oct
DATE