



**13 July 2021**

**MR. CARLOS G. DOMINGUEZ**  
*Chairperson and DOF Secretary*

**ATTY. MELVIN A. MATIBAG**  
*President and CEO*

**NATIONAL TRANSMISSION CORPORATION (TRANSCO)**  
Power Center, Quezon Ave. cor. BIR Road  
Diliman, Quezon City

**RE: TRANSMITTAL OF 2021 PERFORMANCE SCORECARD**

Dear Sec. Dominguez and PCEO Matibag,

This is to formally transmit the Charter Statement and Strategy Map (**Annex A**) and 2021 Performance Scorecard (**Annex B**) of TRANSCO. The same is to be posted in TRANSCO's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.<sup>1</sup>

The TRANSCO-proposed Charter Statement and Strategy Map submitted on 25 August 2020<sup>2</sup> were **RETAINED**, while the Performance Scorecard was **MODIFIED** based on the discussions made during the technical panel meeting (TPM) held on 11 November 2020 and evaluation of supporting documents submitted through its letters dated 7 December 2020 and 28 December 2020, and email dated 8 April 2021.<sup>3</sup>

We take this opportunity to inform TRANSCO that Item 5 of GCG M.C. No. 2017-02<sup>4</sup> mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter. TRANSCO is requested to submit its revised Quarterly Targets based on the attached scorecard upon submission of the 2<sup>nd</sup> Quarter Monitoring Report for 2021.

**FOR TRANSCO'S COMPLIANCE.**

Very truly yours,

<sup>1</sup> CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

<sup>2</sup> Officially received by the GCG on 28 August 2020.

<sup>3</sup> Officially received by the GCG on 9 December 2020, 4 January 2021 and 8 April 2021, respectively.

<sup>4</sup> INTERIM PES FOR THE GOCC SECTOR, dated 30 June 2017.

# 2021 CHARTER STATEMENT AND STRATEGY MAP

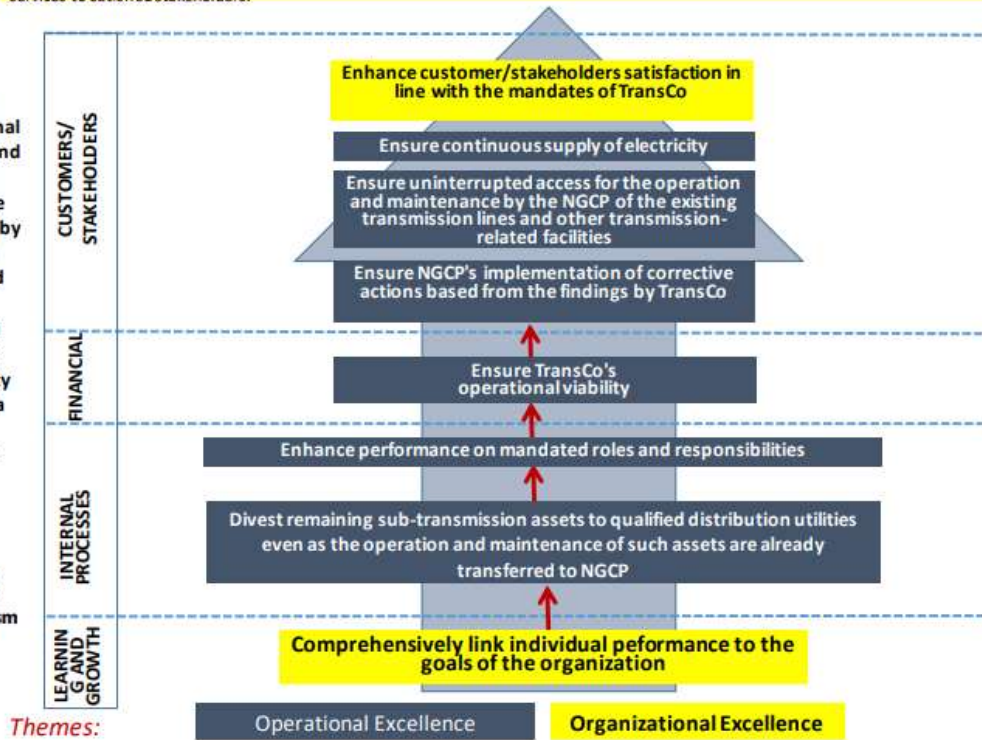


**VISION:** We envision TransCo to be a globally-recognized leader and innovator in the power sector, exemplifying the highest levels of excellence, professionalism and integrity. We shall maximize the utilization and value of government assets and provide diversified public services to satisfied stakeholders.

**Mission:**  
We actively promote national development and protect the interest of the Filipino People by ensuring an adequate and reliable transmission system that delivers quality electricity at a globally-competitive price.

**Core Values:**

- Excellence
- Professionalism
- Integrity



## NATIONAL TRANSMISSION CORPORATION (TRANSCO)

	Objective/Measure	Weight	Formula	Rating Scale	Baseline		Target		
					2018	2019	2020	2021	
CUSTOMERS / STAKEHOLDERS	SO 1	Enhance customer/stakeholders satisfaction in line with the mandates of TRANSCO							
	SM 1	Percentage of Satisfied Customers	10.00%	Five-point satisfaction scale. At least 4 rating to be considered satisfactory	Actual over Target 0%= If less than 80%	98.16%	97.25%	90%	90% Satisfied Customers <sup>i</sup>
	SO 2	Ensure continuous supply of electricity							
	SM 2	System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function)	5.00%	The sum for all circuit hours available / (Number of circuits) x (Number of hours in period)	Actual over Target	Luzon - 99.28% Visayas - 99.78% Mindanao - 99.84%	Luzon - 99.35% Visayas - 99.76% Mindanao - 99.78%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%
	SM 3	System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-minutes) of a single delivery point or a system)	5.00%	Ratio of the unserved energy to the system peak load: $SISI = \frac{[MW \text{ lost} \times \text{duration}(\text{min})]}{\text{System Peak Load (MW)}}$	Actual over Target	Luzon - 3 mins Visayas - 27.34 mins Mindanao - 28.29 mins	Luzon - 5.09 mins Visayas - 10.94 mins Mindanao - 9.44 mins	Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins	Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins

<sup>i</sup> Using the Enhanced Standard Methodology and Questionnaire developed by GCG.

	Objective/Measure		Weight	Formula	Rating Scale	Baseline		Target	
						2018	2019	2020	2021
CUSTOMERS / STAKEHOLDERS	SM 4	Frequency of Tripping (FOT)	5.00%	Total Number of Trippings / Circuit Length per 100 ckt-km	Actual over Target	-	-	-	Luzon= 4.96 Visayas= 7.45 Mindanao= 6.75
	SM 5	Frequency Limit Compliance (FLC)	5.00%	FLC= [1- {(Total number of frequency limit violations x 2-second scanning rate) / (number of days in rating period x 24 x 60)}] x 100%	Actual over Target	-	-	-	Luzon= 99.95% Visayas= 97.49% Mindanao= 99.76%
	SO 3	Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities							
	SM 6	No. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	8.00%	Total number of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	Actual over Target	161	187	122	122
		<i>Sub-total</i>	<i>38.00%</i>						
FINANCIAL	SO 4	Ensure TRANSCO's operational viability							
	SM 7	Cost Efficiency	8.00%	<u>Controllable OPEX</u> Revenues	Actual over Target	0.02830	0.03424	0.0516 for every ₱1 revenue generated	0.0588 for every ₱1 revenue generated
	SM 8	Number of Monitoring Reports on Estimated Recovery Payment	5.00%	Σ No. of Monitoring Reports on Estimated Recovery Payment	Actual over Target	4	4	4	4
		<i>Sub-total</i>	<i>13.00%</i>						

	Objective/Measure	Weight	Formula	Rating Scale	Baseline		Target		
					2018	2019	2020	2021	
INTERNAL PROCESSES	<b>SO 5</b>	<b>Enhance performance on mandated roles and responsibilities</b>							
	SM 9	Collection Efficiency (FIT-All)	7.00%	Fit-All Fund Collection over Total Fit-All Fund Receivables	Actual over Target	94.04	94.06%	85%	94.00%
	SM 10	TRFLAT Annual Report Submitted to DOE, ERC, and NGCP	5.00%	Annual Report Submitted to DOE, ERC, and NGCP	Pass or Fail	1 Annual Report	1 Annual Report	1 Annual Report	1 Annual Report
	SM 11	Percentage of NGCP Projects reviewed (technical review/assessment) within forty-four (44) working days	5.00%	Projects reviewed and acted upon <i>within 44 working days from publication date</i> Projects filed by NGCP	Actual over Target	100%	100% 1/1 within 23 working days	100% within 46 working days	100% within 44 working days
	SM 12	Quarterly Monitoring and Assessment Reports on the Status of the Power Transmission Grid	8.00%	Percentage of Monitoring and Assessment Reports submitted to DOE within 30 calendar days from the end of each quarter over Four (4) Quarters	Actual over Target	-	-	-	100%
	SM 13	No. of ROW Claims Validated	8.00%	Total number of ROW claims validated	Actual over Target	227	282	173	173
	<b>SO 6</b>	<b>Divest remaining sub-transmission assets to qualified distribution utilities even as the operation and maintenance of such assets are already transferred to NGCP</b>							
	SM 14	No. of Signed Joint Application	2.00%	Σ No. of Signed Joint Applications Filed with ERC	Actual over Target	2	2	2	1
	<i>Sub-total</i>	<i>35.00%</i>							

	Objective/Measure	Weight	Formula	Rating Scale	Baseline		Target		
					2018	2019	2020	2021	
<b>LEARNING AND GROWTH</b>	<b>SO 7</b>	<b>Comprehensively link individual performance to the goals of the organization</b>							
	SM 15	Percentage of employees with required competencies met	5.00%	No. of Employees with <u>Required Competencies Met</u> Total Employees	Pass or Fail	18.95%	62.04%	35% of filled up positions	Increase from 2020 Competency Level
	SM 16	Compliance to Quality Standards	5.00%	ISO 9001 Certificate Awarded	Pass or Fail	ISO 9001:2015 Certified	Surveillance Audit Passed	Surveillance Audit Passed	Re-certification
	SM 17	Implementation of Automated FIT-All Fund Management System (FFMS)	4.00%	Actual number of components completed (go-live) over Total number of Target components	Actual over Target	-	-	-	Implementation of the following components: <u>Phase 1</u> 1. System Libraries 2. Users Management <u>Phase 2</u> 3. External Pages 4. Receivables, Remittances and Payables Monitoring
		<i>Sub-total</i>	<i>14.00%</i>						
		<b>TOTAL</b>	<b>100.00%</b>						