



# QUALITY POLICY

**We provide quality services to the satisfaction of our customers through adherence to regulatory and statutory requirements, and by employing the best industry practices.**

**Our activities and related resources are managed as a process and our decisions and actions are based on analysis of factual data and information.**

**By providing dynamic leadership, by involving all our well-trained personnel and by interactively collaborating with business partners, we continually improve our quality management system to attain corporate goals and objectives.**

Approved:

A handwritten signature in blue ink, appearing to read "Melvin A. Matibag", is written over the printed name.

**ATTY. MELVIN A. MATIBAG**  
President & CEO