



2021

# PERFORMANCE SCORECARD





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## NATIONAL TRANSMISSION CORPORATION VALIDATED PERFORMANCE SCORECARD RATING AS OF DECEMBER 31, 2021

COMPONENT		Rating Scale	WEIGHT	2021 TARGET	VALIDATED ACCOMPLISHMENTS AS OF DEC. 31, 2021	VALIDATED RATING
Objective/Measure	Formula					
SO 1	Enhance customer/stakeholders satisfaction in line with the mandates of TransCo					
SM 1	Percentage of satisfied customers	Five-point satisfaction scale. At least 4 rating to be considered satisfactory Total No. of Respondents	Actual/Target 0% = if less than 80%	10.00%	90% Satisfied Customers	An overall satisfaction rating of 4.41, with 95.25% (weighted) respondents satisfied 10.00%
SO2	Ensure continuous supply of electricity					
SM 2	System Availability (SA) (Measures the long-term average fraction of time that a component or system is in service and satisfactorily performing its intended function)	The sum for all circuit hours <u>available</u> (Number of circuits) x (Number of hours in period)	Actual/Target	5.00%	Luzon - 99.19% Visayas - 99.52% Mindanao - 99.53%	Luzon - 99.4162% Visayas - 98.8554% Mindanao - 99.8115% 3.33%
SM 3	System Interruption Severity Index (SISI) (Measures the severity of interruption (in system-units) of a single delivery point or a system)	Ratio of the unserved energy to the system peak load: $\frac{\{MW\ lost\ x\ duration(min)\}}{System\ Peak\ Load\ (MW)\ x\ 100\%}$	Actual/Target	5.00%	Luzon - 17.96 mins Visayas - 121.83 mins Mindanao - 30.74 mins	Luzon - 3.1401 mins Visayas - 7.4300 mins Mindanao - 14.1342 mins 5.00%
SM 4	Frequency of Tripping (FOT)	Total Number of <u>Trippings</u> Circuit Length per 100 ckt-km	Actual/Target	5.00%	Luzon: 4.96 Visayas: 7.45 Mindanao: 6.75	Luzon: 0.8159 Visayas: 0.7164 Mindanao: 0.3288 5.00%
SM 5	Frequency Limit Compliance (FLC)	$[1 - \{(Total\ number\ of\ frequency\ limit\ violations\ x\ 2\ -\ second\ scanning\ rate)\ over\ (number\ of\ days\ in\ rating\ period\ x\ 24\ x\ 60\ x\ 60)\}] \times 100\%$	Actual/Target	5.00%	Luzon: 99.95% Visayas: 97.49% Mindanao: 99.76%	Luzon: 100% Visayas: 99.9898% Mindanao: 99.9928% 5.00%



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Objective/Measure	Formula						
SO 3	Ensure uninterrupted access for the operation and maintenance by the NGCP of the existing transmission lines and other transmission-related facilities						
SM 6	No. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	Total no. of ROW Claims/cases approved for settlement or Expropriation Cases Initiated	Actual/Target	8.00%	122	128	8.00%
<i>Sub-total</i>				38.00%			36.33%
SO 4	Ensure TransCo's operational viability						
SM 7	Cost Efficiency - TransCo	Controllable OPEX/Revenues	Actual/Target	8.00%	0.0588 for every P1 revenue generated	0.04389	8.00%
SM 8	Number of Monitoring Reports on Estimated Recovery Payment	Σ No. of Monitoring Reports on Estimated Recovery Payment	Actual/Target	5.00%	4	4	5.00%
<i>Sub-total</i>				13.00%			13.00%
SO 5	Enhance performance on mandated roles and responsibilities						
SM 9	Collection Efficiency (FIT-All)	Fit-All Fund Collection over Total Fit-All Fund Receivables	Actual/Target	7.00%	94%	90.54%	6.34%
SM 10	TRFLAT Annual Report submitted to DOE, ERC and NGCP	Annual Report submitted to DOE, ERC and NGCP	Pass or Fail	5.00%	1 Annual Report	1 Annual Report	5.00%



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SM 11	Percentage of NGCP projects reviewed (technical review/assessment within forty-four (44) working days)	Projects reviewed and acted upon within 44 working days from <u>publication date</u> Projects filed by NGCP	Actual/Target	5.00%	100% within 44 working days	100% (120 out of 120) within 44 working days	5.00%
SM 12	Quarterly Monitoring and Assessment Reports on the Status of the Power Transmission Grid	Percentage of Monitoring and Assessment Reports submitted to DOE within 30 calendar days from the end of each quarter over Four (4) Quarters	Actual/Target	8.00%	100%	100%	8.00%
SM 13	No. of ROW Claims validated	Total number of ROW claims validated	Actual/Target	8.00%	173	197	8.00%
SO 6	Divest remaining sub-transmission assets (STAs) to qualified distribution utilities even as the operation and maintenance of such assets are already transferred to NGCP						
SM 14	No. of Signed Joint Application	$\Sigma$ No. of Signed Joint Applications Filed with ERC	Actual/Target	2.00%	1	1	2.00%
<b>Sub-total</b>					35.00%		34.34%
SO 7	Comprehensively link individual performance to the goals of the organization						
SM 15	Percentage of employees with required competencies met	No. of Employees with Required <u>Competencies Met</u> Total Employees	Pass or Fail	5.00%	Increase from 2020 Competency Level	74% (185/250) of employees (> 67% 2020 competency level)	5.00%
SM 16	Compliance to Quality Standards	ISO 9001 Certificate Awarded	Pass or Fail	5.00%	Re-certification	Passed Re-certification	5.00%



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SM 17	Implementation of Automated FIT-All Fund Management System (FFMS)	Actual number of components completed (go-live) over Total number of Target components	Actual/Target	4.00%	Implementation of the following components: <u>Phase 1</u> 1. System Libraries 2. User Management <u>Phase 2</u> 3. External Pages 4. Receivables, Remittances and Payables Monitoring	Completed Phase 1: 1. System Libraries 2. User Management	2.00%
		<b>Sub-total</b>		14.00%			12.00%
			<b>TOTAL</b>	100.00%			95.67%