



# QUALITY MANAGEMENT SYSTEM

The National Transmission Corporation (TransCo) reaffirmed its commitment to provide quality services to its customers and stakeholders after successfully passing the ISO 9001:2015 surveillance audit conducted by independent auditor, TUV Rheinland on 22 October 2020.

Being certified to ISO 9001:2015 means that an organization has established and maintains an effective Quality Management System (QMS) that conforms to the standards set by the International Standards Organization (ISO).

TransCo's ISO certification covers processes in Concession Contract Management, Settlement of Right-of-Way Claims, Divestment of Sub-transmission Assets, Operation and Maintenance of Electrical System of Contracted Economic Zones, and Administration of Feed-in Tariff Allowance Fund.

All five (5) TransCo sites were covered by the surveillance audit - TransCo Main Office in Quezon City, its Satellite Offices in the cities of Cebu and Davao, and TransCo-Utility Management Department (UMD) offices inside the Baguio City Economic Zone and the Freeport of Bataan.



In successfully passing the 2020 surveillance audit, TransCo recorded zero nonconformity in the processes audited despite the onslaught of a global health crisis.

Among the positive findings observed by the 3rd Party Auditor TÜV Rheinland were the "assistance provided by TransCo to help the government combat the COVID-19 pandemic" including the donation of personal protective equipment and medical supplies to three (3) government hospitals in Quezon City as well as opening its 14-room dormitory to medical frontliners of the Lung Center of the Philippines.



**National Transmission Corporation**

## STATEMENT CONFIRMING FULL COMPLIANCE WITH THE MANUAL OF CORPORATE GOVERNANCE

The National Transmission Corporation (TRANSCO) Nomination and Remunerations Committee (NRC) reviewed the recommendations of Management prior to endorsement and approval of the TRANSCO Board. The actions taken by TRANSCO Management for Calendar Year 2020, are in compliance with TRANSCO's Manual of Corporate Governance.

*[Signature]*  
**DIR. GLADYS N. NALDA**  
Chairperson

Nomination and Remunerations Committee

## STATEMENT ON REVIEW OF FINANCIAL AND OPERATIONAL SYSTEM

The National Transmission Corporation (TRANSCO) Board Technical Committee (BTeC) reviewed the recommendations of Management for Calendar Year 2020, involving financial and operational prior to endorsement and subsequent approval by the TRANSCO BOARD.

*[Signature]*  
**USEC. BAYANI H. AGABIN**  
Chairperson

Board Technical Committee

## STATEMENT CONFIRMING ADEQUACY OF INTERNAL CONTROLS

The National Transmission Corporation (TRANSCO) Board Audit Committee (BdAC) reviewed the findings, observations and recommendations of the Internal Audit Department for Calendar Year 2020, and were found to be adequate.

*[Signature]*  
**DIR. JOSEPHINE CASSANDRA J. CUI**  
Chairperson

Board Audit Committee